



ARISTEIDIS MELETIOU

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Address: Vizantiou 6, 15236, Athens, Greece (Home) |

Address: 1, Chandri & Thessalonikis str., Moschato, 18346, ATHENS, Greece (Work)

EDUCATION AND TRAINING

19/12/2005 – 10/07/2012 Chania, Greece

PHD IN MANAGEMENT AND PRODUCTION ENGINEERING DEPARTMENT OF TECHNICAL UNIVERSITY OF CRETE Technical University of Crete

Address Technical University of Crete, Campus, 73100, Chania, Greece | **Website** <http://www.tuc.gr/> | **Level in EQF** EQF level 8

01/09/1998 – 01/03/2001 Chania, Greece

MASTER OF SCIENCE IN MANAGEMENT AND PRODUCTION ENGINEERING DEPARTMENT OF TECHNICAL UNIVERSITY OF CRETE (ADMINISTRATION AND MANAGEMENT SECTOR) Technical University of Crete

Address Technical University of Crete, Campus, 73100, Chania, Greece | **Website** <http://www.tuc.gr/> | **Level in EQF** EQF level 7

01/09/1990 – 01/03/1997 CHANIA, Greece

ELECTRONICS AND COMPUTER ENGINEER DIPLOMA Technical University of Crete

Address Technical University of Crete, Campus, 73100, Chania, Greece, CAMPUS, 73100, CHANIA, Greece |

Website <http://www.tuc.gr> | **Field of study** Computer Science, Telecommunications, Computer Networks | **Final grade** 10/10 |

Level in EQF EQF level 6

Atalanti, Greece

HIGH SCHOOL High School of Atalanti

Final grade 19.4/20 | **Level in EQF** EQF level 3

LANGUAGE SKILLS

Mother tongue(s): **GREEK**

Other language(s):

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken production	Spoken interaction	
ENGLISH	C2	C2	C2	C2	C2
GERMAN	A1	A1	A1	A1	A1
ITALIAN	B1	B2	B1	B1	B1

Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user

● WORK EXPERIENCE

08/02/2018 – CURRENT Athens, Greece

DIRECTOR GENERAL OF "INFORMATION AND COMMUNICATION INFRASTRUCTURES FOR PUBLIC ADMINISTRATION" DG GENERAL SECRETARIAT FOR INFORMATION SYSTEMS AND DIGITAL GOVERNANCE - MINISTRY OF DIGITAL GOVERNANCE

The **Directorate-General for Information and Communication Infrastructures of Public Administration** has the strategic objective of effectively coordinating, supporting, guiding, and supervising Directorates on their duties, and ensuring the use of best practices, methodologies, information, and telecommunications technologies. As Head of the General Directorate, I have the supervision and management duty for the operation of the 3 Directorates:

1. Directorate of Computing Infrastructure Management-Government Cloud
2. Directorate of Operation of Horizontal Systems, Printing, Operational Support, and User Support and
3. Directorate Management, Development, and Support of a National Electronic Public Procurement System.

Within the framework of my duties, I manage the work of the above three Directorates and the 12 relevant Departments of 235 employees. The operations carried out by the General Directorate are summarized in the design, implementation, support, and productive operation of critical computing infrastructures of the Public Administration in Greece. Specifically:

- operation of the Government Cloud (G-Cloud) infrastructure, which hosts critical information systems (Citizens' Registry, National Health Security System, Cadastre, Ministry of Finance Systems, etc.)
- operation and support of all the computer systems and applications of the Ministry of Finance
- operation of all the applications of the [IARP](#) (Independent Authority for Public Revenue) (TAXIS, TAXISnet, ICISNet, etc.) and the Ministry of Digital Governance
- supporting all the central and regional units of the Ministry of Finance (Central and remote Buildings), the Ministry of Digital Governance, and the IARP (Tax Offices, General Chemical Laboratory, and Customs). In this context, they are supported in their day-to-day operation, approximately 13,500 PCs and relevant peripheral devices (printers, network equipment, etc.) in 310 different locations nationwide.
- implementation and operation of the [SYZEFXIS II](#) project (intranet of Greek Public Administration that connects 35.000 buildings of all Public Bodies)
- implementation of many projects based on Public Cloud infrastructure that is part of the Governmental Cloud
- management, development, operation, and support of the [National Electronic Public Procurement System](#), through which all public tenders of the Greek State are conducted

The indicative annual budget of the DG amounts to 50M€ while the DG apart from the support and operation of the systems mentioned above actively participates in the design, implementation, and operation of extremely important Digital Transformation projects of the country aiming both at the creation of the appropriate information infrastructures and their daily support and operation.

The "*Current DG Projects*" section provides information on the DG's most important projects, which are coordinated by me.

Business or Sector Public administration and defence; compulsory social security |

Department General Secretariat for Public Administration Information Systems |

Address 1, Chandri & Thessalonikis str., 18346, Athens, Greece | **Email** a.meletiyou@gsis.gr | **Website** <http://www.gsis.gr>

01/04/2014 – 28/02/2018 Chania, Greece

HEAD OF THE ACADEMIC AFFAIRS DIRECTORATE TEHCNICAL UNIVERSITY OF CRETE

The **Academic Affairs Directorate** supports the educational operations of academic departments by coordinating issues of common interest and is the executive body of the Institution in matters of study. My duties were as follows:

- coordination of the administrative procedures of undergraduate, postgraduate, and doctoral studies
- supporting current legislations and proposals to the competent bodies of the University on any issue related to undergraduate studies
- supporting the decisions of the Collegiate Bodies of the Foundation as well as laws, educational issues, written instructions, and clarifications on educational issues to the Secretariats of the Schools and monitoring their proper implementation
- coordination of procedures for the establishment of new academic units as well as the preparation and approval of their operating regulations
- gathering and ensuring the approval of the programs of study, monitoring any modification thereof, and resolving issues related to the Regulation of Studies
- coordination of the educational activity of the studies of the Academic Units, especially with regard to timetables, examination schedules, etc.
- coordination of the drafting and distribution of hourly timetables of teaching and examinations and coordination of the use of educational spaces in cooperation with the Secretariats of the Schools
- supporting the information system for the automation of the Timetable and Classrooms

- coordination of procedures concerning the registration of first-year students, course registrations, examinations, transfers, qualifying examinations, issuance of certificates, award of diplomas, collection and maintenance of statistical data, and the processing of any relevant issue
- analysis of statistical data related to academic operations and sending them to all relevant Public Authorities (e.g. Ministry of Education, National Statistical Service Bureau)
- supporting the procedures concerning the provision of students facilities and accommodation services
- supporting the announcements and execution of procedures for the provision of scholarships in cooperation with the Secretariats of the Academic Departments.

During my tenure as the Director, the Directorate has been computerized and automated in its procedures by more than 80% (Document management system, automation of Student Services like registration and services applications of students, enrollment in semester courses, automation of accommodation and facilities application procedures, digitization of the old printed archive of the Directorate, etc.)

At the Technical University of Crete were 5 Directorates in total. The Directorate occupied 16 employees and the average operational annual budget was around 400K euros.

Business or Sector Education | **Department** Academic Affairs Directorate |

Address Technical University of Crete University Campus, Akrotiri, 73100, Chania, Greece | **Website** <https://www.tuc.gr>

01/12/2006 – 01/04/2014 Chania, Greece

HEAD OF THE DEPARTMENT OF ADMINISTRATIVE AND COMPUTING INFRASTRUCTURE TECHNICAL UNIVERSITY OF CRETE

As the Head of the **Department of Administrative and Computing Infrastructure of the Directorate of Computing Infrastructure and Networks**, my main duties were as follows:

- Support computerization of the Administrative Services of the University (Financial Service, Department Secretariats, Administrative Service, Library, Computer Networks, Bureau for Research Funds) and their Integrated Information Systems (Payroll Management, Accounting, Personnel, Student Welfare, Student Registry, Library, ELKE, Document Delivery Systems)
- Management of the Computer Systems and Servers of the Administrative Services of the University which were based on Microsoft Operating Systems (Windows Server 2000/2003/2008/2012)
- Management of the users' network of client PCs, which was based on Microsoft Operating Systems (Windows XP, Vista, 7, 2003, 2008) (coordination and supervision in solving technical problems, supervision of proper operation, software and hardware upgrades)
- Design, implementation, and management of the virtual servers service (based on Microsoft Hyper-V technology) to serve all needs of the University in order to reduce the relevant budget and save economical resources
- Support of the central LDAP of the Technical University of Crete and the automated processes of users' registration in the University electronic services following secure certification principles
- Organize and support the help desk service and the integrated information system for managing the assignment of tasks to the technicians of the department and monitoring equipment and faults (ticket and asset management system)
- Coordinating, and technically supervising the implementation of the project named "Development of New Digital Services", through Digital Convergence Greek Project
- Coordinating and supporting the implementation of the project named "Design and implementation of an Integrated Quality Assurance System (MODIP)" for the Technical University of Crete
- Drafting of tender specifications related to all computer information infrastructure equipment or the Administrative Services of the Foundation
- Managing and organizing the ink recycling/retreading process of all printers of the Administrative Services and laboratories of the Technical University of Crete
- Managing and organizing the withdrawal of obsolete material from all services of the Technical University of Crete

In the Directorate there were 4 Departments in total. The Department occupied 8 employees and the average operational annual budget was around 50K euros.

Business or Sector Education | **Department** Department of Administrative and Computing Infrastructure |

Address Technical University of Crete University Campus, Akrotiri, 73100, Chania, Greece | **Website** <https://www.tuc.gr/>

01/01/2010 – 31/01/2018 Chania, Greece

SYSTEMS AND NETWORK ADMINISTRATOR OF COMPUTER SYSTEMS OF THE TECHNICAL CHAMBER OF WESTERN CRETE TECHNICAL CHAMBER OF WESTERN CRETE

Technical support and administration of computer systems of the Technical Chamber of Western

Crete.

Business or Sector Administrative and support service activities | **Address** Nearchou 23, 73134, Chania, Greece |

Website <http://www.teetdk.tee.gr>

01/01/2003 – 31/05/2009 Chania, Greece

SYSTEMS AND NETWORK ADMINISTRATOR OF COMPUTER SYSTEMS IN DIALOGOS S.A. DIALOGOS S.A.

Systems and Network Administrator in DIALOGOS S.A. (Chania, Greece), that is responsible for operation of the voice portal "MyCOSMOS" of Greek PTT company "COSMOTE"

Business or Sector Administrative and support service activities |

Address DIALOGOS Dialogos Speech Communications SA (Crete), 178 Kissamou Av., 73131, Chania, Greece |

Website <https://www.speech.gr>

01/11/1993 – 31/03/2007 Chania, Greece

SYSTEM AND NETWORK ADMINISTRATOR OF LIBRARY'S COMPUTER SYSTEMS TEHCNICAL UNIVERSITY OF CRETE

Occupation in the [Library of the Technical University of Crete](#) as a Systems and Network Administrator. Responsible for technical support, maintenance, and administration of computer systems and responsibilities.

Business or Sector Education | **Department** Library and Information Centre of the Technical University of Crete (L.I.Ce.) |

Address Technical University of Crete University Campus, Akrotiri, 73100, Chania, Greece |

Website <https://www.library.tuc.gr/en/home>

01/07/2000 – 30/04/2005 Chania, Greece

SYSTEMS AND NETWORK ADMINISTRATOR IN TELECOMMUNICATIONS LABORATORY TECHNICAL UNIVERSITY OF CRETE (ELECTRONICS AND COMPUTER ENGINEERING DEPARTMENT)

Technical support and maintenance of computer systems of the Telecommunications Laboratory, in Electronics and Computer Engineering Department of Technical University of Crete (Administrative and support service activities)

Business or Sector Administrative and support service activities

01/01/2000 – 30/06/2003 Chania, Greece

SYSTEMS AND NETWORK ADMINISTRATOR TEHCNICAL UNIVERSITY OF CRETE

Technical support and administration of computer systems of Mineral Resources Engineering Department of the Technical University of Crete.

01/09/2001 – 31/12/2001 Chania-Souda, Greece

COMPUTER PROGRAMMER GREEK NAVY BASE

Network installation and software development (programming in Microsoft Access) for the Secretary Office of the Greek Navy Base in Chania (Greece).

Business or Sector Professional, scientific and technical activities

01/10/1999 – 31/05/2001 Chania, Greece

ICT NETWORK ADMINISTRATOR TEHCNICAL UNIVERSITY OF CRETE

Employer of Network Operations Center of the Technical University of Crete as Network Engineer, responsible for the network transition from Ethernet to ATM (Asynchronous Transfer Mode) technology and responsible for the new network administration and maintenance.

Business or Sector Administrative and support service activities

01/09/1996 – 30/11/1999 Chania, Greece

SYSTEMS AND NETWORK ADMINISTRATOR MULTIMEDIA SYSTEMS CENTRE S.A.

Employer as Systems and Network Administrator of Multimedia Systems Centre S.A., (Point of Presence (POP) of FORTHNET, which is the biggest Internet Provider in Greece) (Chania, Greece).

My duties were :

- installation and administration of customers' network equipment (Dialup-tools, Leased Lines, ISDN Lines, Frame Relay, Routers, and Switches configuration and maintenance)
- installation and configuration of computer systems
- editing of studies about network design and implementation
- technical consulting
- designing and implementing computer networks
- economical management of customers' bills
- reselling the company's services and products to customers

Business or Sector Administrative and support service activities

01/09/1998 – 01/02/2000 Chania, Greece

SYSTEMS AND NETWORK ADMINISTRATOR & WEB DESIGNER TEHCNICAL UNIVERSITY OF CRETE

Technical support and administration of computer systems, in the Environmental Engineering Department of the Technical University of Crete. Construction and maintenance of the Web Server and Web pages of the Department.

Business or Sector Administrative and support service activities

● **CURRENT DG PROJECT**

23/12/2020 – 23/12/2023

Microsoft Central Government Software License Agreement (2020-2023)

This project is one of the most important projects of the Ministry of Digital Governance. It is the first official agreement at Government level with a software manufacturer for the distribution of modern software to Public Bodies and is particularly important for our country as it concerns:

- **Distribution of Microsoft software licenses** (almost 130,000 licenses, 20,000 O365 & M365 subscription licenses, their central management and usage reporting) following the principles of software copyright as required by "[Special Report 301](#)". So far, through this availability, services are offered to employees of Public Bodies Organizations, as SaaS, for the organization of their daily operations, using collaboration tools that allow them to collaborate, communicate, and share material from any place, while complying with strict security requirements (Modern Workplace implementation and improvement).
- **Usage of Microsoft Azure infrastructure**, aiming at the one hand to provide IaaS, PaaS, and SaaS services to Public Bodies and on the other hand to optimize the cost of hosting information systems following the philosophy "**First Cloud Policy**".
- **Microsoft Premier and Advisory services**, in order to adopt "*Cloud Adoption Framework*" policies to prepare for the migration of Public Bodies to the Cloud and the optimal utilization of the products available to each Organization (*Microsoft 365 Adoption program*)
- **Design and implementation of training actions** using Cloud technologies, office automation tools (Office 365), ways of adoption in the daily operation of each Public Body Organization, providing certifications and knowledge assessment for civil servants.

*Planning - Implementation - Monitoring: General Directorate of Information Technology and Communication Infrastructures
Project budget (VAT included): 37M€.*

Oracle Central Government Software License Agreement (2024-2027)

The purpose of the project (which is currently in the tender phase) is to conclude a central business agreement to cover licensing, maintenance, and upgrade of Oracle software products for the needs of the Public Administration. In addition to the procurement of licenses under the project, the provision of Oracle expert services (Consulting Services) and the supply of Oracle Universal Credits for hosting systems on Oracle Public Cloud (OCI) are foreseen.

Through the implementation of this project, a flexible software infrastructure environment will be created for the entire Public Administration, so that it will be able to respond immediately to the constantly changing business requirements aiming at improving services, increasing efficiency, and reducing costs. With this project, the Public Administration, through the Ministry of Digital Governance, will be able to acquire the necessary software licenses of Oracle through a central procurement agreement to support its extremely important and crucial functions as it will be possible to have uninterrupted access to new versions of Oracle software products, simplified monitoring of software licenses and fixed product price in a possible acquisition of new licenses.

*Planning - Implementation - Monitoring: General Directorate of Information Technology and Communication Infrastructures
Project budget (VAT included): 55M€.*

Microsoft Central Government Software License Agreement (2024-2027)

It is the renewal of the already existing Central Government Agreement for the Distribution of Microsoft Software Licenses (2020-2023) for the next three years (2024-2027).

In the context of the project, the quantities of software licenses to be procured have arisen as maintenance and procurement of licenses for the needs of the entities covered by the existing Central Agreement in the period 2020-2023 and as a need for additional procurement of licenses following the mapping and collection by the GSCDBC of the needs of important Public Bodies, including Ministries, Supervised Entities, Regions, Municipalities and Independent Authorities. In addition, both the needs that have already arisen from the requests to host information systems of Public Bodies in the Government Cloud infrastructure of GSPSDD and future hosting needs were taken into account

Furthermore, support services (Microsoft Premier Support) and training on new products and services (AI, Copilot, Automation Tools, etc.) will be provided.

Planning - Implementation - Monitoring: General Directorate of Information Technology and Communication Infrastructures
Project budget (VAT included): 58M€.

19/06/2023 – 19/06/2026

Cloud Public Services

The aim of this project is to provide Cloud Infrastructures and services for the implementation of the digital strategy of the Greek state, as reflected in the Digital Bible and the requirements of Law 4727/2020 regarding G-Cloud and H-Cloud government clouds to cover the Business Continuity of the most critical information systems of the Public Administration, adopting more advanced services.

The project concerns the coverage of the needs of the Public Administration in terms of central cloud infrastructures that are widely used by the Public Administration, and concerns the support of a series of indicative services:

- Provision of Compute Services (Compute)
- Provision of Network Services (Networking)
- Provision of data storage (Storage)
- Provision of web and mobile application services (Application Services, Containers)
- Database Management Systems
- Business Intelligence and Data Analytics Systems
- Internet of Things Systems
- Business Application Integration Systems
- User identification and authentication systems as well as system and infrastructure security systems
- Artificial intelligence application development systems
- Application development systems
- Infrastructure management and monitoring system
- HyperConverged Infrastructure with extension to public cloud

Through the implementation of this project, the Ministry of Digital Governance aims to create a flexible cloud infrastructure environment for the entire Public Administration, in order to be able to respond immediately to the constantly changing business requirements, aiming at improving services, increasing efficiency, and reducing costs.

Planning - Implementation - Monitoring: General Directorate of Information Technology and Communication Infrastructures
Project budget (VAT included): 95M€.

03/04/2023 – 03/10/2026

Cloud NextGen

The aim of this project is to modernize and enhance the existing on-premises infrastructure of the Government Cloud (G-Cloud) with the creation of two additional modern Active-Active nodes as well as the procurement of licenses for Public Cloud services. This ensures the business continuity of the productive operation of the information systems hosted or to be hosted in the General Secretariat of Information Systems infrastructure in the context of the next generation G-Cloud government cloud (G-Cloud NxG) and the coverage of infrastructure resource expansions, when and if required, through the modernization and enhancement of the existing infrastructure. The main purpose is to be able to provide modern hosting services for Information Systems in the standards of hybrid cloud computing to Public Bodies, according to their needs and provide an agreed level of services (SLA), as required by law (Law 4727/2020) and automation that will allow, in addition to the existing ones, the hosting of critical Public Administration Information Systems.

In addition, the aim of the project is to provide new advanced digital services such as the provision of ready-made customized systems (Platform as a Service), the implementation of virtual workstations (VDI – Desktop as a service), the achievement of the maximum possible level of automation in production operation and service of end users as well as the maintenance of a high level of service quality in terms of security and high availability.

To achieve the above objectives, planned to strengthen the infrastructure by implementing two modern symmetric Data Centers, in different locations, with a modern Active-Active operating architecture which, in addition to providing an alternative Data Center (DRS), will allow the provision of different levels of SLA, even those of zero data loss or zero service downtime, for selected central information systems that hosted on G-Cloud.

Finally, the scope of the Project includes the provision of an Automation as a service platform for the wider needs of the Public Sector by utilizing Robotic Process Automation (RPA) technological solutions, which will enhance the overall

services offered by the Government Cloud. The focus of the use of automation technologies (RPA) is to improve the public services provided and the policies pursued by the public sector to promote e-government.

Planning - Implementation - Monitoring: General Directorate of Information Technology and Communication Infrastructures
Project budget (VAT included): 47M€.

08/2020 – 08/2023

Supply and installation of 13,500 computers for the needs of the Ministry of Digital Governance, Ministry of Finance and Independent Authority for Public Revenue (IARP)

General Secretariat of Information Systems of the Ministry of Digital Governance (as coordinator of the project), the Ministry of Finance and IARP, in cooperation with the General Secretariat of Commerce of the Ministry of Development and Investments, proceeded to the conduct of an electronic open tender for the conclusion of a framework agreement of three years, with a total estimated budget of 13M€ excluding VAT for the supply of 13500 PCs and monitors.

The procurement concerned the replacement of all computers of the Central and Regional Services of General Secretariat, the Ministry of Finance, and IARP, with the aim of upgrading the services offered, drastically reducing the maintenance cost of obsolete equipment and reducing the time and procedures for managing and solving operational problems.

Specifically, the project provided for the supply of modern and reliable quality computers with a five-year guarantee of good operation for the needs of the Organizations whose General Secretariat has the role of technical consultant and infrastructure daily operation management.

Furthermore, this procurement, is in synergy with the Microsoft Central Government Software License Agreement for the acquisition of software licenses provided for the use of modern operating systems (Microsoft Windows 10 Enterprise, Windows Server 2012 and 2016), the adoption of technologies for central management and supervision of peripheral equipment (Active Directory, SCCM) and the corresponding training of General Secretariat's staff in them.

The design and implementation of this project was a pioneering achievement for the Greek State as it was the first time that Public Bodies implemented on such a scale and designed a similar project for the installation of modern workstations and the full licensing of commercial software. The adoption of new centralized management technologies has brought economy of scale as equipment is now centralized management and central resolution of user problems without the physical presence of Service technicians (possibility of releasing human resources).

Furthermore, the services provided are now fully compatible with all the requirements of GDPR and the relevant security specifications, which has allowed the further simplification of time-consuming procedures (full remote configuration of workstations, upgrade of applications and system software, installation, and configuration of new applications, resolution of software problems, assistance at the user level, etc.).

07/2021 – 11/2026

Provision of Private Cloud Database Services and Provision of Continuous Database Backup Infrastructure

The purpose of the project is to provide cloud computing services, which would cover the level of the Database (DB) and its backups, for all projects served by the General Secretariat. The project was implemented with the installation, configuration, and operation of a Private Cloud Database Platform (Exadata Cloud@Customer-ExaCC) and a Continuous Database Backup Infrastructure (Zero Data Loss Recovery Appliance – ZDLRA) of Oracle company.

This infrastructure hosts Databases of extremely critical information systems of the Greek State, whose daily, continuous, and uninterrupted operation is served by the General Secretariat and specifically the Directorate General of which I am headed:

MIS TAXISnet, MIS ICISnet, MIS General Chemical State Laboratory, MIS ELENXIS, MIS Public Real Estate, Electronic payment platform e-fee, MIS "Pothen Esches", Interoperability Center, Central LDAP authentication of Greek citizens-taxi credentials, etc.).

At the same time, this infrastructure will host the future new projects of the Ministry of Digital Governance as well as projects of third Public Bodies (Cadastre, ASEP, Fire Brigade).

The project (from its design to its implementation and operation) was a priority of the DG I head and upgraded to the maximum extent the day-to-day operation of the infrastructure as it now provides:

- **Availability**, which is admittedly necessary, given the continuous increase in critical services offered to citizens and businesses by the Ministry of Finance, the Ministry of Finance, the IARP, and Public Bodies, which are hosted in the infrastructure of the G-Cloud.
- **Extensibility**, as the constant modification of the legislative framework, the need to provide new electronic services, but also the need to expand computing resources on demand during periods of peak load (for example at the expiration of reporting deadlines) require the possibility of sharing resources between the different applications served but also the activation of the use of additional resources dynamically for as long as required. It is now feasible, something that greatly upgrades the services provided to the citizens.
- **Manageability**, as the most effective management of the projects and systems hosted is now ensured since the management platform of the DataBase is so far homogeneous and updated with the latest versions of the software, factors that ensure security and uninterrupted operation.

Furthermore, it is possible from now on to use services in Public Oracle Cloud (OCI), where MIS is already hosted, which upgrades G-Cloud to a Multi G-Cloud environment, making General Secretariat the largest Cloud Service Provider of Public Entities in Greece and not only.

Planning - Implementation - Monitoring: Independent Security Office & General Directorate of Information Technology and Communication Infrastructure. Project budget (VAT included): 23.5M€.

Provision of advanced Security Services (SOC and DDoS) to G-Cloud critical infrastructures

This project (which is currently in the tender phase) aims to strengthen the security services of the General Secretariat, including the central infrastructure of G-Cloud, in order to ensure continuous monitoring, detection, and prevention of security incidents, including cyberattacks, and thus increase the holistic view of data security and information systems of the Public Sector, without the risk of leakage or loss of data or disruption of their smooth operation.

The project includes the commissioning of a Security Operations Center (SOC), in order to enable 24/7 monitoring of the security of GSCPR Information Assets/Systems, the immediate detection of security incidents, the implementation of DDoS attack detection solutions that will prevent real-time DDoS attacks and the immediate response to security incidents (incident response).

Planning - Implementation - Monitoring Body: Independent Security Office and General Directorate of Information Technology and Communication Infrastructure. Project budget (VAT included): 7M€.

● **ORGANISATIIONAL, TECHNICAL SKILLS AND COMPETENCES**

Organisational skills

I possess significant experience in project management, including PM2 training, and the allocation of responsibilities and duties, whether through collaborative working groups or individual assignments to my subordinates. My involvement in the implementation of critical projects for the Ministry of Digital Governance, which had a substantial impact on the entire Public Administration and Greek citizens, demonstrates my expertise in managing technical teams and tight schedules.

I am known for my excellent spirit of cooperation. My relationships with both subordinates and superiors are impeccable, and the level of collaboration is outstanding. This is evident in the successful execution of projects and the seamless daily operation of critical infrastructure in the country.

I have extensive experience in streamlining procedures, a necessity in my role at the Ministry. I've consistently worked to find immediate solutions to procedural challenges that hindered project implementation. This has led me to prioritize the optimization of relevant procedures for efficient and effective project execution, reducing unnecessary burdens.

My organizational mindset and leadership abilities are evident in my responsibilities for managing numerous projects and coordinating various working groups and committees.

I possess a deep understanding of the issues that may affect subordinates, including administrative, financial, and workload challenges. I'm committed to finding appropriate solutions.

The fact that I lead one of the most critical Directorates in Greece, am responsible for providing Digital Services, and have successfully overseen the implementation of complex projects, attests to my excellent planning, supervision, and execution skills.

Furthermore, considering that the projects I manage have significant budgets, totaling several million euros, my experience in managing important funds and efficient resource utilization is evident.

It's worth noting that the Directorates, Departments, and technical teams under my supervision have notably fewer employees with technical backgrounds compared to similar bodies in other countries, showcasing my extensive experience in personnel management

CURRENT

Technical Skills and Competences

- Excellent knowledge, experience, and expertise in Cloud infrastructure design (IaaS, PaaS, SaaS, Identity, and Infrastructure Security) with emphasis on the use of Microsoft Azure Public Cloud.
- Excellent knowledge, experience, and expertise in designing, configuring, and using office automation support services and tools (indicatively: Microsoft 365, Microsoft Office, Internet Tools, Collaboration tools)
- Excellent knowledge, experience, and expertise in designing and managing computer networks
- Excellent knowledge and experience in designing, implementing, and managing Virtualization technology such as Microsoft Hyper-V and VMWARE
- Excellent knowledge of designing and installing WiFi networks
- Excellent knowledge, many years of experience and expertise in managing various operating systems: Microsoft Windows-Windows Servers (DOS/NT/3.x./95/98/2000/2003/2008/XP/Vista/7/10/11), UNIX (BSD and SystemV, HP-UX, SunOS, Solaris), Linux (Ubuntu, Red-Hat, CentOS), NOVELL/NetWare, MacOS X, CISCO IOS, PrimeOS

- Excellent knowledge of planning, implementing, and managing Microsoft Windows Active Directory
- Excellent knowledge of designing, implementing and managing e-mail systems based on Microsoft Exchange Server and ExO
- Very good knowledge of programming languages (OS-shells, Basic, Fortran, Pascal, C, C++, SQL and Mini SQL, HTML, Java, Javascript)
- Excellent knowledge of well-known software packages (Microsoft Word, Excel, Power Point, Office, Access, OpenOffice, etc.)
- Experience designing and installing data security systems (firewalls) (e.g. CheckPoint)
- Experience in installing Web servers and building Web pages (HTML, Java, Javascript)

● **НАВИЧКИ**

Personality

Friendly | Communications | Responsibility | Empathic listener | positive thinking | Excellent writing and verbal communication skills | Good time management | Good Communication | Critical thinking | Motivated | Flexibility | Reliability | Active listening | Detail-Oriented

Professional Skills

Teamwork | Good listener and communicator | Problem-solving | Creativity | Conflict resolution | Strategic Planning | Written and Verbal skills | Presenting | Decision-making | Ability to Work Under Pressure | leadership | Good at being proactive and efficient in high stress situations | Excellent organizational planning and solving problems in short time | Research and analytical skills | Analytical skills | Team-work oriented | Organizational and planning skills | Presentation and negotiation skills

Social Media Skills

LinkedIn | Facebook | Twitter | Instagram | Skype | Social Media | WhatsApp | Zoom | Internet user

IT Skills

Power Point | Microsoft Office | Microsoft Excel | Microsoft Powerpoint | Google Drive | Outlook | Microsoft Word | Google Docs | Gmail

● **HONOURS AND AWARDS**

01/11/2022

IT 100 Powerlist 2022 powered by PRIORITY – Netweek Greek electronic journal (<https://netweek.gr/it-100-powerlist-2022>)

Netweek, a magazine with over 20 years of history among IT professionals, invited its readers to recommend IT executives making a difference. From June to September 2022, the platform received numerous proposals, ultimately forming the final 100. Among them, you'll find CIOs, Digital Transformation Officers, Information Security Officers, and other IT executives who serve as industry inspirations. Congratulations to all those included in the inaugural IT Powerlist in Greece.

Recognition from the industry and peers is perhaps the most rewarding acknowledgment for a professional. Thus, we present the IT 100 Powerlist 2022 powered by PRIORITY, with the hope that it will become a significant institution for the information and communication technologies industry.

Link <https://netweek.gr/it-100-powerlist-2022>

● **CONFERENCES AND SEMINARS**

2014 – 2023

Stochastic Modeling Techniques and Data Analysis (SMTDA) International Conference

Member of the organization committee of the International Conference “Stochastic Modeling Techniques and Data Analysis (SMTDA)”
(<http://www.smta.net>)

2000 – 2023

Applied Stochastic Models and Data Analysis (ASMDA) International Conference

Member of the organization committee of the International Conference “Applied Stochastic Models and Data Analysis (ASMDA)”
(<http://www.asmda.es>)

2008 – 2021

Chaotic Modeling and Simulation (CHAOS) International Conference

Member of the organization committee of the International Conference “CHAOS: Chaotic Modeling and Simulation” (<http://www.cmsim.org>)

2009 – 2023

Qualitative and Quantitative Methods in Libraries International Conference

Member of the organization committee of QQML International Conference (Qualitative and Quantitative Methods in Libraries) (<http://qqml.org>)

19/09/2023

Data Conference (2023)

Attendance as a formal speaker by a speaking title: "[Data Governance and Exploitation in the Public Sector: Opportunities, Projects and Challenges](#)" (in the Greek language)

30/03/2023

Cloud Computing Conference (2023)

Attendance as a formal speaker by a speaking title: [Private Cloud – Hybrid Cloud – Multi Cloud.....Past – Present – Future](#);" (in the Greek language)

06/12/2022

Formal speaker at Post Graduate Programm of the National and Kapodistrian University of Athens

Presentation in the framework of the Postgraduate Program of Studies of the National and Kapodistrian University of Athens entitled: "Ministry of Digital Governance: Digital Transformation in the Public Sector. Important projects and services."

11/2022 Alexandroupolis - Greece

14th OTS Forum

Attendance as a formal speaker by a speaking title: "General Secretariat of Information Systems for Public Administration: IT Tools and services offered to Greek Public Bodies" (in the Greek language)

15/06/2022

Formal speaker at Post Graduate Programm of the University of Patras (2022)

Virtual speech and presentation in the framework of the Postgraduate Program of the University of Patras entitled: "Digital Transformation of the Public Sector: Present and Future" (in the Greek language)

31/03/2022

Cloud Computing Conference (2022)

Attendance as a formal panelist

Link <https://www.cloudcomputing.gr/>

23/10/2021

Formal speaker at Post Graduate Programm of the National and Kapodistrian University of Athens

Presentation in the framework of the Postgraduate Program of Studies of the National and Kapodistrian University of Athens entitled: "Digital Transformation of Greek Public Sector: Present and Future"

16/10/2021 Thessaloniki - Greece

2nd Information Technology Conference of the Regions of Greece

Attendance as a formal speaker by a speaking title: "Hybrid G-Cloud: Challenges and new services" (in the Greek language)

13/09/2021

Digital governance: From theory to practice (University of Patras)

Participation as an official speaker in the Online Conference organized by the University of Patras entitled: "Digital governance: From theory to practice" by a speaking title: "G Cloud Government: as a key contributor to Digital Transformation"

21/05/2021

Formal speaker at Post Graduate Programm of the Technical University of Crete (2021)

Virtual speech and presentation in the framework of the Postgraduate Program of the Technical University of Crete (Department of Production and Management Engineering) entitled: "Digital Transformation of the Public Sector: Present and Future" (in the Greek language)

Link <https://fb.watch/84iMhEx93c/>

03/2021 Athens - Greece

Cloud Computing Conference (2021)

Attendance as a formal speaker by a speaking title: "[G-Cloud : present and future](#)" (in the Greek language)

Link https://www.boussiasconferences.gr/files/_boussias_conferences_content/presentations/cloud_computing_forum/2021/Meletiou_CloudComputing2021.pdf?_ga=2.205462999.635899831.1674150716-191183588.1674150716

02/2021 Athens

Digital Business Cloud – Data Centers & Digital Transformation Conference (2021)

Attendance as a formal speaker by a speaking title: "G-Cloud Services: for Greek Public Bodies: present and future" (in the Greek language)

Link https://www.youtube.com/watch?v=S5_i-p9LzAA

12/2020 Athens

Blockchain Conference 2020

Attendance at "Blockchain Conference 2020"

10/2020 Virtual Conference - Greece

12th OTS Forum

Attendance as a formal speaker by a speaking title: "Facing teleworking challenges in the Public Sector and remote service citizens and businesses" (in the Greek language)

14/01/2020

Formal speaker at Post Graduate Programm of the National and Kapodistrian University of Athens

Presentation in the framework of the Postgraduate Program of Studies of the National and Kapodistrian University of Athens entitled: "Services and projects of General Secretariat of Information Systems"

29/11/2019 Heraklio - Crete - Greece

1st Information Technology Conference of the Regions of Greece

Attendance as a formal speaker by a speaking title: "G-Cloud" (in the Greek language)

10/2019 Athens - Greece

8th e-Gov Forum

Attendance as a formal speaker by a speaking title: "G-Cloud Node" (in the Greek language)

11/2018 Leptokaria Pierias - Greece

10th e-Gov Forum

Attendance as a formal speaker by a speaking title: "Mydesklive: A remote digital helper for citizens and businesses" (in the Greek language)

● CERTIFICATIONS

08/2021

AZ-900T01 - Azure Fundamentals (Microsoft Certified)

Certificate of attendance of course "AZ-303T00, Microsoft Azure Architect Technologies"

08/2021

DP-900 - Azure Data Fundamentals (Microsoft Certified)

Certificate of attendance of course "AZ-900T01, Microsoft Azure Fundamentals"

08/2021

AI-900 - Azure AI Fundamentals (Microsoft Certified)

Certificate of attendance of course "AI-102T00, Designing and Implementing a Microsoft Azure AI Solution"

07/2021

AZ-303T00, Microsoft Azure Architect Technologies

Certificate of attendance of course "AZ-500T00, Microsoft Azure Security Technologies"

06/2021

AZ-900T01, Microsoft Azure Fundamentals

Certificate of attendance of course "AZ-104T00, Microsoft Azure Administrator"

06/2021

AI-102T00, Designing and Implementing a Microsoft Azure AI Solution

Certificate of attendance of course "DP-900T00, Microsoft Azure Data Fundamentals"

03/2021

AZ-500T00, Microsoft Azure Security Technologies

Certificate of attendance of course "Architecting on AWS"

03/2021

AZ-104T00, Microsoft Azure Administrator

National Centre for Public Administration and Local Government (EKDDA) (<http://www.ekdd.gr>)

02/2021

DP-900T00, Microsoft Azure Data Fundamentals

National Centre for Public Administration and Local Government (EKDDA) (<http://www.ekdd.gr>)

12/2020

Architecting on AWS

National Centre for Public Administration and Local Government (EKDDA) (<http://www.ekdd.gr>)

07/2020

Improving Social Competences: The Art of Negotiation – Techniques for Reaching an Agreement

Mystery Shopping Provider's Association (<http://mspa-eu.org/>)

07/2019

Training of Heads of Directorates

National Centre for Public Administration and Local Government (EKDDA) (<http://www.ekdd.gr>)

09/2018

Management through goals

11/2015

Certification of Achievement of MSPA EUROPE

Certificate of Achievement of course "2279 Planning, Implementing and Maintaining a Microsoft Windows Server 2003 Active Directory Infrastructure (30 hours)" (New Horizons Microsoft Certified Technical Education Center, Athens July 2006)

02/2015

Issue of electronic documents using digital signatures

Certificate of Achievement of course "2400 Implementing and Managing Microsoft Exchange Server 2003" i-learn M.E.Π.E. (Microsoft Gold Certified Partner)

04/2014

Certification of Training Trainers for LifeLong Learning Centers (HP14 Class)

National Organisation for the Certification of Qualifications & Vocational Guidance (EOPPEP) (<http://www.eoppep.gr>)

06/2006

2279 Planning, Implementing and Maintaining a Microsoft Windows Server 2003 Active Directory Infrastructure

Certificate of Completion of course "Linux Professional Institute Certification 101 (40 hours)" (New Horizons Computer Learning Centers, Athens February 2005)

10/2008

2400 Implementing and Managing Microsoft Exchange Server 2003

Certificate of Achievement of course "Implementing and Administering Microsoft Windows 2000 Directory Services" (ITEC Microsoft Certified Technical Education Center, Athens May 2004, Certificate No 22657)

04/2006

Certification of Training Trainers for LifeLong Learning Centers

Certificate of Achievement of course "Microsoft Windows 2000 Network and Operating System Essentials" (ITEC Microsoft Certified Technical Education Center, Athens February 2004, Certificate No 22225)

02/2005

Linux Professional Institute Certification 101

Certificate of Achievement of course "Implementing a Microsoft Windows 2000 Professional & Server" (ITEC Microsoft Certified Technical Education Center, Athens December 2003, Certificate No 21999)

05/2004

Implementing and Administering Microsoft Windows 2000 Directory Services"

Certificate of Achievement of course "Implementing a Microsoft 2000 Network Infrastructure" (ITEC Microsoft Certified Technical Education Center, Athens December 2003, Certificate No 22138)

02/2004

Microsoft Windows 2000 Network and Operating System Essentials

Certification «FORE ATM LAN Certified Engineer», achieved after practical and written exams in July 2000 (Marconi's Training Center, Watford, UK)

12/2003

Implementing a Microsoft Windows 2000 Professional & Server

12/2003

Implementing a Microsoft 2000 Network Infrastructure

07/2000

FORE ATM LAN Certified Engineer

● **TEACHING EXPERIENCE AND ACTIVITIES**

05/2023

Teaching at the Postgraduate Program of the National and Kapodistrian University of Athens

Teaching at the Postgraduate Program of the National and Kapodistrian University of Athens entitled: "POSTGRADUATE PROGRAM IN MANAGEMENT, ANALYTICAL AND BUSINESS INFORMATION SYSTEMS" (Semester: Second Spring Academic Year 2022-2023) in the subject of "Analytical - Data" (17 hours).

07/2009

Training in new technologies and basic skills of using computers and Internet in Public Employees

Rapporteur in Vocational Training Centre "POLYCENTRIC" (Chania, Crete, Athens, French School) in the Vocational Training Program entitled "Training in new technologies and basic skills of using computers and the Internet in Public Employees" (17 hours) for the purposes of the certification examination ECDL (European Computer Driving Licence)

Training in new technologies and basic skills of using computers and Internet

Rapporteur in Vocational Training Centre "Mediterranean Agronomic Institute of Chania (MAICH)" (Chania, Greece) in Training Programmes entitled: "Training on Basic ICT Skills: Internet, Word, Excel, Power Point" (90 hours), "Training on Windows 7, Open Office and Internet" (60 hours), (2014-2017)

07/2008

Configuring and Using the Services of SYZEFXIS (Interconnection of all Public Services offices in Greece)

Rapporteur at Training Center "Delta Development and Training Ltd" (Chania, Greece) for the program "Configuring and Using the Services of SYZEFXIS (Interconnection of all Public Services offices in Greece)" that was funded by the Ministry of Internal Affairs (10 hours)

06/2008

Training for Unemployed Women in basic skills of computer and Internet: Using Microsoft Office

Rapporteur in Vocational Training Centre "Delta Development and Educational Ltd" (Chania, Greece) in Vocational Training Programme entitled "Training for Unemployed Women in basic skills of computer and Internet: Using Microsoft Office" (15 hours)

06/2008

Training for Unemployed Women in basic skills of computer and Internet: Using Microsoft Office

Rapporteur in Vocational Training Centre "Delta Development and Educational Ltd" (Chania, Greece) in Vocational Training Programme entitled "Training for Unemployed Women in basic skills of computer and Internet: Using Microsoft Office" (30 hours)

04/2008 – 07/2008

Management Training Program in Computer Networking and Management of Operating Systems

Rapporteur in Vocational Training Centre "INTEGRATION" (Rethymno, Greece) in the "Management Training Program in Computer Networking and Management of Operating Systems", to prepare the students for the examination Certification ICT Advanced. (108 hours). Topics: installation and management of a Windows 2003 Server, install and managing a network of Microsoft Windows (administration of Microsoft Networks and Servers), and managing computers with operating systems, Mac-OS and Linux.

05/2008

Training employees in basic ICT skills and certification

Rapporteur in Vocational Training Centre "DIMENSION - Civil Society" (Chania, Greece) in Vocational Training Programme entitled "Training employees in basic ICT skills and certification" (30 hours)

04/2008 – 05/2008

Training Development Officers and employees Management Communication Systems and Networks-certified NETWORK + (CompTIA)

Rapporteur in Vocational Training Centre "Mediterranean Training Centre-MAICH" (Chania, Greece) in Vocational Training Programme entitled "Training Development Officers and employees Management Communication Systems and Networks-certified NETWORK + (CompTIA)" (28 hours)

12/2007

Training employees in basic ICT skills. Certification of employees in ICT Hellas

Rapporteur in Vocational Training Centre "EVROERGASIAKI" (Chania, Greece) in a Training Programme entitled "Training employees in basic ICT skills. Certification of employees in ICT Hellas" (25 hours)

11/2007 – 12/2007

Management of Technical Education Network and certification

Rapporteur in Vocational Training Centre "Delta Development and Educational Ltd" (Chania, Greece) in Vocational Training Programme on "Management of Technical Education Network and certification" (40 hours)

11/2007

Training employees in basic ICT skills. Certified employees in IC3 Hellas

Rapporteur in Vocational Training Centre "Mediterranean Training Centre-MAICH" (Chania, Greece) in Vocational Training Programme entitled "Training employees in basic ICT skills. Certified employees in IC3 Hellas » (22 hours)

09/2007

Training employees in basic ICT skills. Certification of employees in ICT Hellas

Rapporteur in Vocational Training Centre (VTC) "EVROERGASIAKI" (Chania, Greece) in a Training Programme entitled "Training employees in basic ICT skills. Certification of employees in ICT Hellas" (25 hours)

04/2007

Maintenance, Support and Restoring of Computer Networks

Rapporteur in Vocational Training Centre "Mediterranean Training Centre-MAICH" (Chania, Greece) in Vocational Training Programme on "Maintenance, Support, and Restoring of Computer Networks" (30 hours)

03/2007

Office Automation using computers: Introduction and usage of Internet

Rapporteur in Vocational Training Centre "Delta Development and Educational Ltd" (Chania, Greece) in Vocational Training Programme on "Office Automation using computers: Introduction and usage of the Internet" (21 hours)

03/2007

Electronic Commerce: Organize Business Sales

Rapporteur in Vocational Training Centre "Delta Development and Educational Ltd" (Chania, Greece) in Vocational Training Programme entitled "Electronic Commerce: Organize Business Sales" (22 hours)

12/2006 – 02/2007

Development and Administration of Communication Systems and Networks

Rapporteur in Vocational Training Centre "DIMENSION - Civil Society" (Chania, Greece) in a Training Programme entitled "Development and Administration of Communication Systems and Networks" in order to prepare the students for the examination of the certification EUCIP (European Certification of Informatics Professionals) (55 hours). Topics: theory of Communications and Networks, installing and managing a Windows 2003 Server, and installing and managing a Microsoft Windows (administration of Microsoft Networks and Servers)

01/2007

Electronic Commerce

Rapporteur in Vocational Training Centre "ERGON KEK" (Souda, Greece) in a training program for employees on "Electronic Commerce" (15 hours)

12/2006 – 01/2007

Training Librarians in modern services of a Library: Libraries in the Online Environment

Rapporteur in Vocational Training Centre "Delta Development and Educational Ltd" (Chania, Greece) in Vocational Training Programme entitled "Training Librarians in modern services of a Library: Libraries in the Online Environment"

that was part of the Programme "Training the unemployed persons in the cultural environment: Employment and Vocational" (45 hours)

12/2006

Management and Security networks of SYZEFXIS (Interconnection of all Public Services offices in Greece)

Rapporteur at Training Center "Delta Development and Training Ltd" (Chania, Greece) for the program "Management and Security networks of SYZEFXIS (Interconnection of all Public Services offices in Greece)" that was funded by the Ministry of Internal Affairs (12 hours)

11/2006

Windows-Word-Internet

Rapporteur at a seminar held in Vocational Training Centre "DIMENSION - Civil Society" (Chania, Greece) to employees in the Public Sector, (funded by the Ministry of Internal Affairs) entitled "Windows-Word-Internet" (21 hours)

10/2006

Developing Applications with Access

Rapporteur at seminar held in Vocational Training Centre "DIMENSION - Civil Society") to employees in the Public Sector, (funded by the Ministry of Internal Affairs) entitled "Developing Applications with Access" (16 hours)

05/2006

Management and Security networks of SYZEFXIS (Interconnection of all Public Services offices in Greece)

Rapporteur at Training Center "Delta Development and Training Ltd" (Chania, Greece) for the program "Management and Security networks of SYZEFXIS (Interconnection of all Public Services offices in Greece)" that was funded by the Ministry of Internal Affairs (24 hours)

04/2006 – 05/2006

Training and specialization for seasonally unemployed graduates of tourism schools in the processes of design and promotion Greek tourism

Rapporteur in Vocational Training Centre "EVROERGASI AKI" (Chania, Greece) in a Training Programme entitled "Training and specialization for seasonally unemployed graduates of tourism schools in the processes of design and promotion Greek tourism" (28 hours)

12/2005

Training in Basic ICT Skills II: Using Excel

Rapporteur in Vocational Training Centre "ERGON KEK" (Souda, Greece) in a Training Programme entitled "Training in Basic ICT Skills II: Using Excel" (30 hours)

10/2005 – 11/2005

Training on Basic ICT Skills: Internet Applications

Rapporteur in Vocational Training Centre "Delta Development and Educational Ltd" (Chania, Greece) in a Training Programme entitled "Training on Basic ICT Skills: Internet Applications" (45 hours)

02/2005 – 03/2005

Learning the operating system Windows 2000/XP, Internet browsing and applications (e.g. e-mail, WWW searching), use Microsoft Word, Microsoft Excel and Microsoft FrontPage

Rapporteur in Vocational Training Centre "DIMENSION - Civil Society" (Chania, Greece) in a Training Programme funded by the Greek Ministry of Development entitled: "Learning the operating system Windows 2000/XP, Internet browsing and applications (e.g. e-mail, WWW searching), use Microsoft Word, Microsoft Excel and Microsoft FrontPage" (50 hours)

10/2004

Administration of computer networks based on Windows 2000/XP. Using ISA and MS EXCHANGE SERVER

Rapporteur in Vocational Training Centre "Contemporary Educational Services Inc. – INTERFACE" (Chania, Greece) in school teachers of Computer Education in a Training Programme entitled "Administration of computer networks based on Windows 2000/XP. Using ISA and MS EXCHANGE SERVER" (40 hours)

06/2004 – 07/2004

Administrating Computer Networks and Servers using Microsoft Windows 2000 Server operating system

Rapporteur in Vocational Training Centre "Delta Development and Educational Ltd" (Chania, Greece) in a Training Programme entitled "Administrating Computer Networks and Servers using Microsoft Windows 2000 Server operating system" in order to prepare the students for taking exams in Microsoft's certification-related exam (100 hours)

2000 – 2002

Introduction in the Science of Mineral Resources Engineer

Academic Years 2000-2001,2001-2002: Lecturer of the undergraduate course "Introduction in the Science of Mineral Resources Engineer" (Mineral Resources Engineering department of Technical Univ. of Crete) (1st semester).

1998 – 2002

Introduction in the Science of Environmental Engineer

Academic Years 1998-1999,1999-2000,2000-2001,2001-2002: Lecturer of the undergraduate course "Introduction in the Science of Environmental Engineer" (Environmental Engineering department of Technical University of Crete) (1st semester) including education material elaboration.

1998 – 1999

Computer programming applications for engineers

Academic Year 1998-1999: Lecturer of the undergraduate course "Computer programming applications for engineers" (Environmental Engineering department of Technical University of Crete) (3rd semester)

01/1994

DOS 6.0, MS-Windows 3.1, Microsoft packages for DOS, NOVELL/NetWare administration, Network protocols

Organizer and Rapporteur in seminars financed by the Greek Government for the Greek school professors in Informatics (subjects covered: DOS 6.0, MS-Windows 3.1, Microsoft packages for DOS, NOVELL/NetWare administration, Network protocols)

10/1990 – 11/1993

Operating System PrimeOS and the MEDUSA design software package

October 1990 until November 1993: Organizer and Rapporteur in several seminars on Operating System PrimeOS and the MEDUSA design software package including editing of educational material.

1993

UNIX (HP-UX, Solaris), Linux (Ubuntu, Red-Hat, CentOS) and Microsoft Windows (2000/2003/2008/XP/Vista/7)

From 1993 until 2018 I was Organizer and Rapporteur in several seminars about computer networks and architectures and administration on several operating systems: UNIX (HP-UX, Solaris), Linux (Ubuntu, Red-Hat, CentOS) and Microsoft Windows (2000/2003/2008/XP/Vista/7)

● **PUBLICATIONS**

2006

Qualitative Indexes of Libraries' Services and Management Resources: Methodologies of Analysis and Strategic Planning

Add a description here...

15th PanHellenic Conference of Academic Libraries, Patras-University of Patras 1-3 November 2006

2007

Methodology of Data Analysis and Correlation of Qualitative and Quantitative Indexes of a modern Library's Services

16th PanHellenic Conference of Academic Libraries, (Athens, Univ.of Piraeus: 1-3 Οκτωβρίου 2007

2009

Methodology of Analysis and Interrelation of Data about Quality Indexes of Library Services by using Data and Knowledge Mining Techniques

Library Management, Vol. 30 Issue 3, 2009

2009

The evaluation of Library Services Methods: Cost per Use and Users' satisfaction

Qualitative and Quantitative Methods in Libraries Intern.Conf.(Chania,Greece: 26-29 of May 2009)

2010

The evaluation of Library Services Methods: Cost per Use and Users' satisfaction

International Journal in Decision Support System Technology, Vol.2,No.2,April- June2010,pp.10-23

2009

Tracking changes of Library users' preferences using multicriteria analysis

Qualitative and Quantitative Methods in Libraries Intern.Conf.(Chania, Greece: 25-28 of May 2009

Open Access Books collection's improvement according to cost, user's satisfaction and user's demands

Chania, Crete, Greece: 6-8 of August 2010

IFLA Satellite Pre-Conf.Open Access to Science Inform.Trends,Models and Strategies for Libraries

2010

A framework for tracking changes of Library users' preferences using multicriteria methods and nonparametric statistical analysis

Add a description here...

Performance Measurement and Metrics, Vol.11 Issue 3,2010,pp.289-312

● **NETWORKS AND MEMBERSHIPS**

12/2021 – CURRENT

National representative in the European Alliance for Industrial Data, Edge Technologies and Services and Services Cloud

I represent the Ministry of Digital Governance as the National representative of Greece in the European Alliance for Industrial Data, Edge Technologies and Services and Services

2006 – 2008

Member of the Senate of the Technical University of Crete (representative of the Administrative Staff)

2016 – 2018

Member of the Senate of the Technical University of Crete (representative of the Administrative Staff)

2012 – 2015

Member of the Service Council of the Technical University of Crete

2014 – 2018

Member of the Student Welfare Committee (Technical University of Crete) (Head of the Academic Affairs Division)

2016 – 2018

Member of the European Educational Exchange Programmes Committee (Technical University of Crete) (Head of the Academic Affairs Division)

2015 – 2016

Member of the evaluation of the tender for the project "Installation and Operation of an Integrated Security System for the Port Responsible Port Facilities of the Port of Souda, in accordance with the requirements of the ISPS Code"

Member of committees for the evaluation of tenders and the drafting of specifications for IT projects

I participate as a member in a large number of tender evaluation committees as well as in a large number of committees defining technical specifications of large IT projects of both the Technical University of Crete and the Ministry of Digital Governance.

● TECHNICAL STUDIES

06/2002

ARCHITECTURE, DESIGN, SUPPORT AND ADMINISTRATION OF DATA NETWORK FOR THE OLYMPIC GAMES ATHENS 2004

Member of the team of Telecommunications Institute of Crete for editing the Technical Study: "ARCHITECTURE, DESIGN, SUPPORT, AND ADMINISTRATION OF DATA NETWORK FOR THE OLYMPIC GAMES ATHENS 2004" assigned by "ATHENS 2004" organization committee

05/1998

DEVELOPMENT OF NETWORK INFRASTRUCTURE AND ACTIVE NETWORK ELEMENTS OF MUNICIPALITY NETWORK

Editor of Technical Study for Municipality of Chania, entitled: "DEVELOPMENT OF NETWORK INFRASTRUCTURE AND ACTIVE NETWORK ELEMENTS OF THE MUNICIPALITY NETWORK"

02/1998

ARCHITECTURE OF NETWORK AND SERVICES OF TECHNICAL UNIVERSITY OF CRETE. BIGGEST OUTPUT AND EFFECTIVENESS WITH THE USE OF NEW TECHNOLOGIES OF ACTIVE ELEMENTS

Editor of Technical Study for the Technical University of Crete, entitled: "ARCHITECTURE OF NETWORK AND SERVICES OF TECHNICAL UNIVERSITY OF CRETE. BIGGEST OUTPUT AND EFFECTIVENESS WITH THE USE OF NEW TECHNOLOGIES OF ACTIVE ELEMENTS "

02/1998

EXPLOITATION WAYS OF NEW NETWORK'S INFRASTRUCTURE AND INTEGRATION WITH EXISTING NETWORK INFRASTRUCTURE

Editor of Technical Study for Technical University of Crete, entitled: "EXPLOITATION WAYS OF NEW NETWORK INFRASTRUCTURE AND INTEGRATION WITH EXISTING NETWORK INFRASTRUCTURE"

04/1997

STUDY OF INSTALLATION AND CONCRETISATION OF NETWORK'S PASSIVE (CABLE NETWORK) AND ACTIVE ELEMENTS INFRASTRUCTURE IN THE MUNICIPALITY OF CHANIA

Editor of Technical Study for Municipality of Chania (Department of Municipal Enterprise of Water Supply and Sewerage) entitled: "STUDY OF INSTALLATION AND CONCRETISATION OF NETWORK'S PASSIVE (CABLE NETWORK) AND ACTIVE ELEMENTS INFRASTRUCTURE IN THE MUNICIPALITY OF CHANIA"

04/1997

STUDY OF INSTALLATION AND CONCRETISATION OF NETWORK'S PASSIVE (CABLE NETWORK) AND ACTIVE ELEMENTS INFRASTRUCTURE IN THE MUNICIPALITY OF CHANIA AT DEPARTMENT OF MUNICIPAL ENTERPRISE OF WATER SUPPLY AND SEWERAGE

Editor of Technical Study for Municipality of Chania (Department of Municipal Enterprise of Water Supply and Sewerage) entitled: "STUDY OF INSTALLATION AND CONCRETISATION OF NETWORK'S PASSIVE (CABLE NETWORK) AND ACTIVE ELEMENTS INFRASTRUCTURE IN THE MUNICIPALITY OF CHANIA AT DEPARTMENT OF MUNICIPAL ENTERPRISE OF WATER SUPPLY AND SEWERAGE"

02/1997 – 04/1997

STUDY OF RECORDING EXISTING NETWORK'S INFRASTRUCTURE AND ANALYSIS OF REQUIREMENTS FOR IMPROVEMENT CABLE'S INFRASTRUCTURE FOR NETWORK'S BACKBONE OF TECHNICAL UNIVERSITY OF CRETE

Editor of Technical Study for Technical University of Crete entitled: "STUDY OF RECORDING EXISTING NETWORK'S INFRASTRUCTURE AND ANALYSIS OF REQUIREMENTS FOR IMPROVEMENT CABLE'S INFRASTRUCTURE FOR NETWORK'S BACKBONE OF TECHNICAL UNIVERSITY OF CRETE"

● **PROJECTS**

09/2011 – 12/2014

Digital Convergence A2: Digital Services of the Technical University of Crete

Technical manager for the implementation of the integrated information systems developed at the Technical University of Crete within the framework of this program (Integrated Information System of Financial and Administrative Services of the Institution, Integrated Information System for Student Management)

09/2011 – 10/2015

Digital Convergence B2: Open Access Digital Library Services of the Technical University of Crete

Technical manager for the implementation of the integrated information systems developed at the Technical University of Crete within the framework of this program (Integrated Management Information System of the University's Library)

02/2012 – 04/2013

Roadmap for upgrading the functionality of the Administrative Services of the Technical University of Crete

10/2010 – 03/2012

EMPATIC (Empowering Autonomous Learning Through Information Competencies) European Research Project

10/2010 – 09/2011

Quality Assurance Unit (QAU) of Technical University of Crete

Responsible for the preparation of the Technical Bulletin of the Proposed Act and technical manager for the implementation of the integrated information system "Quality Assurance Unit" (QAU) developed at the Technical University of Crete systems developed within the framework of this program.

09/2010 – 12/2011

Educational portal of the organisation BSEC (Organisation of the Black Sea Economic Cooperation)

Project Manager in the implementation of an online portal for the training of the organization BSEC (Organization of the Black Sea Economic Cooperation). Maintenance Manager of this portal.

07/2000 – 12/2006

Development / Upgrading of Services and Enrichment of the Central Library of the Technical University of Crete

Responsible for the drafting of the Technical Bulletin of the Proposed Act of the program: "Development / Upgrading of Services and Enrichment of the Central Library of the Technical University of Crete". Technical manager for the implementation of the integrated information systems developed in the framework of this program.

06/1996 – 06/2000

Development of the Central Library of the Technical University of Crete

Responsible for the drafting of the Technical Bulletin of the Proposed Act of the project: "Development of the Central Library of the Technical University of Crete". Technical manager for the implementation of the integrated information systems developed in the framework of this program

12/1995 – 03/1996

VENIVA European Research Program

Participation in the research program "VENIVA" prepared by the Institute of Multimedia Systems (I.SY.P.O.M) (MULTimedia Systems Institute (MU. S.I.C.)) of the Technical University of Crete in Chania.

07/1995 – 12/1995

HERMES European Research Program

Participation in the research program "HERMES" prepared by the Institute of Multimedia Systems (MULTimedia Systems Institute (MU. S.I.C.)) of the Technical University of Crete in Chania.

06/1996 – 06/1998

MILLION European Research Program

Participation in the research project "MILLION" prepared by the Institute of Multimedia Systems (MULTimedia Systems Institute (MU. S.I.C.)) of the Technical University of Crete in Chania.

10/1994 – 05/1996

MAGIC TOUR European Research Program

Participation in the research program "MAGIC TOUR" prepared by the Institute of Multimedia Systems (MULTimedia Systems Institute (MU. S.I.C.)) of the Technical University of Crete in Chania.

06/1994 – 10/1995

DELTA D2003 JANUS European Research Program

Participation in the European research project DELTA D2003 JANUS (installation of a satellite antenna and corresponding ground station, maintenance of the FirstClient communication software)

● **ADDITIONAL INFORMATION**

22/05/2001 – 22/05/2002

Military Obligations

Fulfilled Military obligations (Greek Navy, date of release: 22/5/2002)

08/1997 – CURRENT

Technical Chamber of Greece

Member of Chamber (reg.no: 76210)

Certified Trainer

- Certified Trainer by the National Accreditation Center of Vocational Training Structures and Accompanying Services: (ID: 706927)
- Rapporteur of the "National Centre for Continuing Vocational Training (member of the Registry of Certified Trainers Adult E.KE.PIS (<http://www.ekepis.gr>), Registration No.: EV006927)
- Rapporteur of the programs of the Public Employment Skills Training (<http://www.oaed.gr>) (ID: 16347)

09/2014 – 06/2017

President of the Administrative Staff Association

Technical University of Crete - Chania - Greece

09/1991 – 06/1993

President of the Student Union

● **HOBBIES AND INTERESTS**

Hobbies

Running, Trekking, Rafting, Winter skiing, Cycling, Swimming, Scuba diving (PADI and CMAS diploma), Yachting, Windsurfing, Football, Music, Travelling